



Brian Suerth/TAG,
Allan Clack/Cascade Tel,
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CASCADETEL RECEIVES UNIFIED COMMUNICATION INDUSTRY'S TOP AWARD

*Technology Assurance Group
Recognizes CascadeTel as the Elite
Provider at STAR CON*

BEND, OR — December 3, 2013 — CascadeTel, a leading unified communications provider, announced today that the company received one of Technology Assurance Group's top awards at the association's STAR CON event held in San Diego in October. Technology Assurance Group (TAG), an international organization of independently owned unified communications companies in the United States and Canada, selected CascadeTel as the winner of the "Performance Excellence Award" for exceptional economic performance and superior customer satisfaction. CascadeTel was highlighted as a premier provider during a prestigious awards ceremony attended by TAG's Member companies and leading technology manufacturers.

The highly sought after awards, which are given out annually, are based on overall financial performance, customer satisfaction, and the ability to provide customers with cost effective unified communication solutions. "In 2012, CascadeTel experienced phenomenal growth that propelled them past the best companies in the

industry," said Brian Suerth, EVP/Partner of Technology Assurance Group. "CascadeTel's philosophy of providing technology solutions that increase their customers' profitability, improve employee productivity, and enhance brand image fueled the company's overall success. In addition to offering solutions with the purpose of accomplishing their customers' business objectives, they maintain a highly talented team of professionals that deliver world class service. CascadeTel is an exceptional Member that is dedicated to acquiring best business practices that continually improve their organization. It was our privilege to showcase such a fine company at our annual event."

Allan Clack, President of CascadeTel, accepted the award for the company. "We have built a great company with a solid reputation in our community over the years and it was a wonderful feeling to be recognized by TAG. CascadeTel's customer centric focus, as well as our ability to stay on the pulse of technology, have enabled us to become our customers' trusted advisor. We attribute much of our success to the many benefits that we receive from our Membership in TAG. The organization enables us to quickly

adopt new ways of doing business for the betterment of our customers and our people."

ABOUT CASCADETEL

CascadeTel is locally owned and operated and is Central Oregon's business owner's first choice for over 23 years. CascadeTel's goal is to provide each client a custom designed telecommunications solution that not only enhances their customer's experience, but also provides increased profitability and a competitive advantage. CascadeTel is a single source contact for all voice, data, and video needs.

CascadeTel provides industry-leading products with Factory Certified Technicians, Sales and Customer Service Staff, to ensure customer satisfaction by maximizing system performance.

CascadeTel provides around the clock service to ensure system reliability with the mission critical nature of the telecommunications. CascadeTel offers comprehensive service 24 hours a day, 7 days a week and emergency service guaranteed within 1 hour.

For more information on CascadeTel, call 541-388-5158 or visit www.cascadetel.com.

**ABOUT TECHNOLOGY
ASSURANCE GROUP (TAG)**

Technology Assurance Group, LLC (TAG) is an international organization of leading independently owned business communications companies. TAG provides its members with the

competitive advantages necessary to achieve a dominant position in their marketplace. Members benefit from programs including strategic partnerships with communication solution providers, best business and management practices, and advanced sales training programs. TAG's mission is to increase its Members' sales and

profits through education and to ease their introduction of new technology to the marketplace by leveraging their combined intellect and purchasing power. For more information on TAG, please call 858-946-2100 or visit www.tagnational.com.